

Welcome to your Ultrio Membership!

Healthcare that's simple, affordable, and designed for you. The way healthcare should be.

Your membership is designed with you in mind—helping you stay healthy while maximizing your savings. Here's what's included:



- **Everyday Care:** Everyday and routine needs, preventive care, and 24/7 virtual care are easy with your Primestin Care and Zion HealthShare Memberships.
- **Emergency Support:** For big medical expenses, visit any provider, and the Zion HealthShare Membership steps in to assist with eligible expenses.
- **Prescription Assistance:** Save up to 80% on medications, including home delivery and access to 70,000+ pharmacies nationwide with Zion RxShare.

PRIMESTIN PRIMARY CARE MEMBERSHIP

Your first stop for better health.

Primestin Care provides every member with virtual primary care services. With Primestin Virtual Care, you can access healthcare conveniently, wherever you are. Enjoy personalized medical advice and attention from the comfort of your home. For those needing additional care, Ultrio Plus (featuring Primestin's Advanced Care) offers all the benefits of Primestin Virtual Care plus in-person services.

YOUR PRIMARY CARE, YOUR WAY

- Skip complicated deductibles and expensive copays.
- Save time by utilizing Telemedicine services.
- Take care of your health like never before with personalized care.



KEY BENEFITS OF YOUR MEMBERSHIP

- Primary Care: Unlimited in-office or virtual visits.
- 24/7 Access: Virtual medical services wherever you are. (Limitations apply.)
- \$0 Copays: Unlimited Primary Care visits for \$0.
- Exams: Includes sports physicals, school physicals, or employment exams. (Limitations apply.)
- Mental Health: Access to mental health resources and therapy.
- Wellness: Support for nutrition, smoking cessation, and behavioral health.
- Coordination: Assistance to help you make the most of your healthcare.
- Advocacy: Support with billing and access to patient advocacy services.

DOWNLOAD THE APP



1. Open the [App Store](#) or [Google Play Store](#).
2. Search for "Primestin Care" and tap "Download" or "Install."
3. Once installed, log in with your account details.

NEED HELP?

For membership app access, review your Primestin welcome email for login details and instructions.

For assistance, contact Primestin Care:
435-281-2273
care@primestin.care

SCHEDULE A PRIMESTIN CARE VISIT

In Person Visit:

Members **must call** Primestin's care coordination team at **435-281-2273** **before** visiting a physician in person. The team will assist in scheduling your visit or helping you find an in-person provider that fits your needs.

Virtual Visit:

1. Login to your Primestin Care app.
2. Click "Talk to a Clinician" and complete a short intake form.
3. A provider will send you a link to connect virtually.

ZION HEALTHSHARE MEMBERSHIP

A smarter, more affordable way to handle medical expenses.

WHAT'S INCLUDED IN MY MEMBERSHIP?

- Healthsharing
- Preventive Sharing
- RxShare

(More information on preventive sharing and RxShare can be found on the following page of this document.)

HEALTH SHARES DEFINED

A HealthShare is a community that helps members manage healthcare expenses by sharing the costs. As a member, you pay a monthly contribution and when a medical need arises, you visit a provider as a self-pay patient and cover the Initial Unshareable Amount (IUA) yourself.

You submit a sharing request to Zion HealthShare, and they help share in eligible expenses through community funds.

WHAT IS AN IUA?

Your Initial Unshareable Amount (IUA) is the amount you pay toward a medical need before expenses are shared by the community. You'll never pay more than three IUAs in a year.

When you joined, you chose an IUA level:

- \$1,000 IUA
- \$2,500 IUA
- \$5,000 IUA

If you'd like to update your IUA—just reach out!

WHY DO I NEED TO PRESENT AS SELF-PAY?

Since Zion HealthShare is not insurance, members must present as self-pay patients. This allows flexibility in choosing providers, lowers costs through direct payments, and makes the process of sharing eligible medical expenses simpler.

WHAT'S ELIGIBLE FOR SHARING?

Medical needs are eligible for sharing with the community per the Member Guidelines.

Examples include:

- Emergency Care
- Hospitalization
- Injury
- Surgery
- Sudden Illness
- Maternity Needs

All sharing decisions are based on the Member Guidelines. For more details and a full list of shareable expenses, please review the Zion HealthShare Member Guidelines [here](#).

SUBMITTING A SHARING REQUEST

1. Contribute to the community through your monthly membership.
2. When a need arises, present as self-pay and pay your IUA.
3. Submit a sharing request through your [Zion HealthShare](#) portal.
4. Receive support for eligible expenses from your HealthShare community.

NEED HELP?

For assistance with accessing your member portal or guidance on submitting a sharing request, contact Zion HealthShare:

Phone: 855-798-2538

Email: member@zionhealthshare.org

RXSHARE AND PREVENTIVE SHARING BY ZION HEALTHSHARE

Your one-stop prescription resource

As part of your Ultrio membership, you have access to Preventive Care and Zion RXShare.

HOW TO USE PREVENTIVE CARE

Preventive care is included with your membership and is not subject to the Initial Unshareable Amount (IUA). When you need preventive care services, open a sharing request, make your appointment, present as a "self-pay" patient and request a good faith estimate. Go to your appointment and pay the self-pay rate, collect the itemized bill and receipt and submit through the portal for sharing. You can also contact Medical Advocacy in advance to arrange for prepayment for your visit.

INCLUDED IN PREVENTIVE CARE

- Annual provider visit
- Well child visits
- Annual preventive mammogram for women 40+
- Preventive colonoscopy for members 45+
- Select immunizations for children 0-18

NEED HELP?

For assistance with preventive sharing, please reach out to Zion HealthShare at:

888-920-9466

member@zionhealthshare.org

For help with your prescription needs, contact RxValet at

855-798-2538

info@zionrxshare.com

RXSHARE

Your one-time and maintenance prescriptions can be more affordable and convenient than ever before with RxShare's robust prescription discount program, auto-refills, and home delivery service.

LOW & NO COST MEDICATIONS

Experience next-level savings with over 100 medications available at no cost plus

- 800 generic medications for \$5,
- and \$15 non-formulary generic medications.

MAIL ORDER

Order one-time prescriptions for pickup at your local pharmacy or schedule maintenance prescriptions for recurring mail-order delivery and never miss a refill.

HASSLE FREE

Effortlessly manage your prescriptions with over 70,000 partner pharmacies nationwide, first-class support staff, and an easy-to-use member portal.

ORDERING A PRESCRIPTION

1. Login to your [Zion RxShare](#) account.
2. Search for your medication by name.
3. Select the proper dosage and quantity.
4. Choose your savings option.

PLANSTIN MEMBERSHIP

Your Hub for Health Programs that make a difference.

Planstin Membership is the dedicated support team behind Ultrio. We're here to simplify your healthcare experience by providing:

- A dedicated Support team
- Consolidated billing
- Easy enrollment

With Planstin Membership, you'll have the support you need to easily manage your Ultrio membership, access resources, and get support whenever you need it.

UNSURE HOW TO GET STARTED WITH ULTRIO'S SERVICES?

Take a look at the earlier sections of this document, and feel free to reach out to Planstin Membership with any questions!

ACCESSING YOUR BENEFITS

1. Review your Welcome Email
2. Log into your Zion HealthShare and Primestin Accounts
3. Explore your benefits

NEED HELP?

Your welcome email includes everything you need to access resources and get support.

For assistance with administrative changes to your membership or billing inquiries, please contact Planstin Membership at

435-571-0011

planstinmembership@planstin.com

REVIEW OUR ULTRIO MEMBERSHIPS

Feature	Ultrio	Ultrio Plus
Annual Provider Visit	✓	✓
Emergency Care	✓	✓
Sudden Illness, Injury	✓	✓
Preventive Screenings	✓	✓
Maternity Care	✓	✓
Well Child Visits	✓	✓
Child Immunizations	✓	✓
Prescription Sharing	✓	✓
Telemedicine	✓	✓
Mental Health	✓	✓
Care Coordination	✓	✓
Office Visits	-	✓
Specialist Visits	-	✓
Urgent Care Visits	-	✓
Lab Work	-	✓

**HEALTHCARE, SIMPLIFIED.
WITH ULTRIO.**

