



Making *extraordinary*
care ordinary



www.AmazeHealth.com

About Amaze

As your employees' (and their families') trusted, independent health and medical partner, Amaze replaces the traditional "basket" of point solutions with a single service and single team managed through a single platform.

Amaze coordinates with, but does not rely, on the brick-and-mortar healthcare system. Instead, Amaze delivers care and service through its own team of dedicated employees, referring to, and working with, local resources for all that cannot be managed virtually. When a patient must access local resources, Amaze serves as their partner.

Our Approach

Our first priority is to provide all care that is possible and responsible to deliver virtually, thereby keeping people "out of the system," though we are not a gatekeeper and do not tell our patients what they can and cannot do. Instead, we are their partner, guide and educator, in addition to being their virtual medical provider.

The choice and degree to which employees and their families engage with Amaze is purely up to each individual. Experience suggested engagement grows rapidly following first-encounters.

When our patients do need to be referred "into the system," whether to their local doctor, an urgent care or emergency room, or to a new medical specialist that needs to be first identified, Amaze never "hands-off" a patient. We remain their trusted partner before, during and after care, regardless of where that care is received.



Amaze eliminates the need to manage multiple vendors who come and go with the wind—and more importantly, eliminates confusion on the part of your employees and their families.

With Amaze, the only question is, "should I call Amaze," and the answer is always, "yes."

"Our town is a little off the beaten path and there are not many good medical options locally. It always seemed like virtual options might be the answer, but there was no easy solution. Working with Amaze has meant our team only needs to build a relationship with one partner that is always there for them. That's been a real game changer for us."

Amanda Rice, Director of Human Resources
The City of Fort Lupton, Colorado

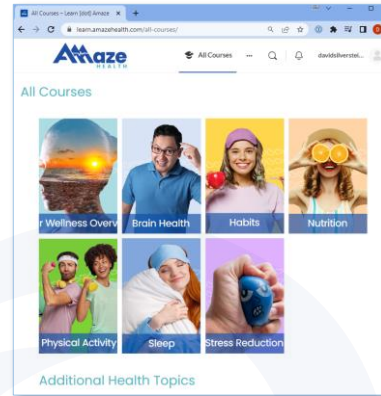
Three Approaches to Managing Cost & Care



Your Trusted, Independent Health and Medical Partner

1 Preventing Illness & Injury

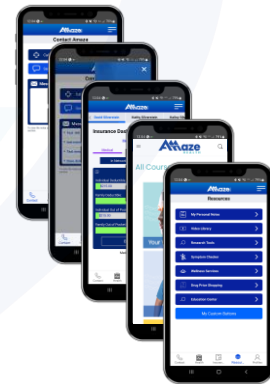
- Healthcare Education
- Self Assessment
- Virtual Primary Care (Screening, Chronic Care Management)



2 When Illness and Injury Strike

Our first priority is to keep people out of "the system."

- Virtual Urgent Care
- Virtual Specialist Guidance (ortho, cardiology, dermatology)
- Virtual Mental Health
- Virtual Wellness
- Virtual Dental Consultations
- Virtual Workplace Injury Triage
- Virtual PT Support



3 When Traditional (Local) Medical Care is Required

When we cannot keep someone out of the system, we send them in with a partner.

- Sourcing (quality, price)
- Guidance & Navigation
- Visit Preparation
- Advocacy (medical, insurance, billing)
- Follow-up Support

"Amaze has become the go-to resource for all our team's health and medical needs. As an HR manager, I could never have imagined that a virtual health and medical service could be a powerful employee retention tool, but that's what we hear from our employees all the time."

Kristin Courtney, HR Director
W.E. O'Neil Construction, Denver, CO

One Partner, One Platform, One Name to Trust

www.AmazeHealth.com

Bending the Mental Health Cost-Curve



A Multi-Tiered Approach to Mental Health Delivered by One Collaborative Team

"Amaze has completely transformed how I approach my health, and I can already see the results in myself, and my changing habits. I get help with everything, from mental health to hormone and diet management. I truly feel like I get personalized support from the team that I work with. When I have a question about anything health related, Amaze is the place I go to first."

Rachel Barton, HR Manager
RedList, Pleasant Grove, UT

Psychiatry

Complex disorders, medication management / therapeutic combo-treatment, substance abuse treatment, program leadership

Amaze's mental health practice is led by board certified psychiatric nurse practitioners (Doctors of Advanced Practice Nursing)

Psychology

Social and behavioral challenges, stress management, coping skills

Psychologists, counselors, licensed clinical social workers, occupational therapists

Clinical Support

Medical check-in, monitoring, advocacy, coordination with local providers, crisis prevention

Clinical mental health support with board certified psychiatric certified nurses

Peer Support

Ongoing support system

Facilitated support groups, moderated forums, designated non-clinical advocates

Enter where and when needed

Amaze's priority is to increase urgency by providing the treatment and support people need, when they most need it, thereby reducing long-term demand on expensive treatment programs.

Exit when

ready

The Difference(s)



One partner for employers, their employees, and families.

Simplified experience reduces vendor management overhead for employers and greatly increases utilization by employees.

Zero-friction (one-touch) communication.

One-touch calling and messaging; no intake forms, nothing to upload. No triage process. Simple, natural communication all the time.

Every medical team and staff member is a W2 employee.

A single, collaborative team and integrative approach to care.

Medical providers out front. Support team sites *behind* medical team, not between them and patients.

We are not a nurse line. Physicians, Physician Assistants and Nurse Practitioners form the front lines of Amaze.

An end to transactional medicine and support.

Easy, fluid communication leads to genuine relationships.

A single employer-paid subscription fee for everything. Never another charge.

Remove all barriers to support by ensuring there is never a reason not to reach out to Amaze. Don't let medical needs fester; reduce customer frustration; improve over health and customer experiences.

Where the Savings is Found



1. Reduce Complexity with Amaze: One Partner, One Platform, One Name to Trust

Eliminate EAP Program	\$1 to \$3 PEPM
Virtual Urgent Care	\$7 to \$15 PEPM
Wellness Platform	\$3 to \$8 PEPM
Virtual Primary Care and Chronic Care Management	\$10 to \$20 PEPM
Workplace Injury Triage	\$1 to \$5 PEPM
Virtual Dental Support	\$1 to \$4 PEPM
Navigation and Advocacy	\$8 to \$30 PEPM
	<u><u>\$31 to \$85 PEPM</u></u>

It is not necessary to cancel all other services. Many Amaze clients simply phase them out over time as their employees learn to rely on Amaze.

The inability to carve out other services is not an obstacle to getting started, nor are narrow networks or affiliations with local medical systems. Amaze coordinates with all third-parties available to its customers.

2. Reduce Healthcare Spend: Benefit inures to employer and/or employee, depending on plan design (per 1,000 employees).

Reduce ER visits by 40%	\$400,000/yr
Reduce urgent care visits by 70%	\$300,000/yr
Reduce specialist visits by 30%	\$360,000/yr
Reduce imaging costs by 10%	\$400,000/yr
Reduce surgery spend by 10%	\$600,000/yr
Reduce mental health spend by 20%	<u><u>\$500,000/yr</u></u>

Over \$2 million per
1,000 families per year

At Amaze, we are observing >30% engagement in the first six months and >50% in the first year.

Assumes 2.1 lives per employee.

Expect only 50% savings during first year; engagement takes time to grow as word spreads through the employee population.

Ultimate ROI is highly dependent on plan design.

Amaze HEALTH